

COMMENTS OF THE NEW YORK CITY BAR ON PROPOSED RULE FOR REDACTION OF CONFIDENTIAL PERSONAL INFORMATION

The New York City Bar ("City Bar")¹ greatly appreciates the opportunity to comment on the proposed adoption of 22 N.Y.C. R.R. §202.5(e), a rule aimed at preventing the unnecessary disclosure of confidential personal information in papers filed in civil matters (the "Proposed Rule").

The City Bar strongly supports the Proposed Rule, subject to the suggestions and comments set forth below and indicated in the black-lined version of the Proposed Rule attached to this report as Exhibit "A". In particular, we applaud the Advisory Committee for proposing a court rule rather than a statutory amendment and for adopting a "closed" rather than open-ended definition of protected confidential personal information ("CPI"). We also commend the Advisory Committee for excluding matrimonial and Surrogate's Court cases and for excepting the last four digits of account numbers in consumer credit transaction cases.

The City Bar's Council on Judicial Administration, in a report released in 2010,² recommended allowing the filing of partially redacted CPI under certain circumstances and also suggested that a statement of purpose be included in the rule. The City Bar believes that promulgation of a rule sooner rather than later is important and is therefore prepared to support the Proposed Rule, even though it omits these provisions. We suggest, however, that the Office of Court Administration ("OCA") consider those provisions for a potential future amendment, depending on experience with the Proposed Rule when implemented. The rule proposed in our 2010 report is attached as Exhibit "B" for ease of reference.

1. THE PROPOSED RULE SHOULD APPLY TO CIVIL COURT PROCEEDINGS

Although the Advisory Committee comments to the Proposed Rule speak of "Civil Proceedings," Rule 202.5 only governs papers filed in the Supreme and County Courts. We assume a similar rule will be adopted for the New York City Civil Court, given that the majority of actions arising out of consumer credit transactions, which are the subject of subdivision (3) of the Proposed Rule, are filed in the Civil Court.

In this regard, however, the City Bar urges that the Proposed Rule should not serve to override or undercut the efficacy of Chief Clerk Memorandum 172 ("CCM-172"), issued by the Chief Clerk of the New York City Civil Court. CCM-172 requires the clerk to redact social security numbers from any document filed with the New York City Civil Court.

¹ This report was authored by the City Bar's Council on Judicial Administration.

² Report Recommending A New York State Court Rule Requiring That Sensitive Information Be Omitted Or Redacted From Documents Filed With Civil Courts, dated February 2, 2010.

2. EDITORIAL SUGGESTIONS

Our black-line of the Proposed Rule contains certain suggested edits to enhance clarity and for the sake of consistency. These include consistent and capitalized use of the term "Confidential Personal Information" and the addition of the word "Omission" to the title of the rule since its body permits parties to "omit" CPI as an alternative to redacting.

3. DEFINITION OF CONFIDENTIAL PERSONAL INFORMATION

The City Bar appreciates the Advisory Committee's desire to have the Proposed Rule be as consistent as possible with the redaction requirements of section 500.5 of the Rules of the Court of Appeals. We believe, however, that the practicalities of trial level practice and filing volumes require a somewhat more narrow definition of CPI than might have been deemed appropriate for Court of Appeals filings.

In that connection, we certainly concur with the Advisory Committee's recommendation that e-mail addresses not be included in the definition of CPI. E-mails are simply too often attached to civil filings for a redaction requirement to be practical. For much the same reasons, the City Bar also believes four other categories of information that are now included in the Proposed Rule's definition of CPI should be eliminated. These are "names of employers," "exact street addresses," "telephone numbers" and "names of children's schools".

Requiring parties to omit the names of employers and names of children's schools seems both unnecessary and problematic. First, the name of an employer is not a unique identifier and does not seem especially prone to identity theft abuse. We can also foresee many situations in which the name of an employer is highly relevant to a civil filing – most obviously in employment cases where the employer is named as a party. Likewise, so long as the names of minor children are redacted from the filings, we see little justification for the wholesale redaction of school names since the child's identity is protected. We can also foresee situations where such information will be relevant to a civil filing without posing a threat of identity theft or other abuse.

Admittedly, exact street addresses and telephone numbers present closer cases. But we are concerned that there are just too many situations in which such information is relevant to a civil pleading or in which such information is part of an email or other document attached to a filing and redaction would be a serious burden. Indeed, read literally, even the addresses and phone numbers of counsel for the parties would have to be redacted under the Proposed Rule, as now framed (of course, we recognize that is not the intent). Possible compromises include requiring redaction only for exact street addresses and telephone numbers of natural persons or including only home and/or cellular phone numbers in the definition of CPI. On balance, however, we favor omitting these terms entirely from the CPI definition.

Our final suggestion on the CPI definition is to delete the catch-all: "other information that would identify a person whose identity should not be revealed (e.g., victim of a sex crime)." While we understand the desirability of keeping such information confidential, we are concerned that the open-ended nature of this provision undermines the goals of specificity and certainty,

which underlie the decision to adopt a "closed" definition of CPI in the first place.³ We also believe that information concerning, for instance, the victim of a sex crime is protected under other laws and rules and/or as a matter of prosecutorial policy.

4. OTHER SUGGESTIONS

With regard to sealing of documents, the City Bar urges the Office of Court Administration ("OCA") to take the measures necessary to ensure that any sealing of documents containing CPI pursuant to the Proposed Rule be in accordance with the requirement of 22 NYCRR §216.1 that sealing must be no broader than necessary to protect the threatened interest. The City Bar therefore recommends that the Proposed Rule incorporate a direct reference to this requirement, as shown in our black-line of the Proposed Rule.

Finally, the City Bar urges OCA to make special efforts to protect unrepresented and unsophisticated litigants from the risk of identity theft. These efforts could include:

- The placement in the Clerk's offices of posters in English and other languages commonly spoken in New York City which explain the Proposed Rule, what redaction is and how to carry it out.
- Posting such explanatory information on OCA's website and on other websites, such as LawHelp.
- Issuance of an Advisory Notice to encourage judges to inform litigants about the risks of including unredacted CPI in court filings.

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³ Issuance of a rule that does not include an "other information" category could be accompanied by the establishment of a committee to monitor implementation of the rule with regard to the need to add or eliminate specific categories of CPI and possibly recommend further rule-making.

Exhibit A

Proposal

§ 202.5 Papers Filed in Court

(e) <u>Omission or Redaction of Confidential</u> Personal-<u>Identifying</u> Information. (1) Except in a matrimonial action or a proceeding in surrogate's court, or a proceeding pursuant to article 81 of the mental hygiene law or as otherwise provided by rule or law or court order and whether or not a sealing order is or has been sought, the parties shall omit or redact confidential personal information in papers submitted to the court for filing. For purposes of this rule, <u>confidential personal informationConfidential Personal Information</u> means:(i) social security numbers; (ii) taxpayer identification numbers; (iii) financial account numbers; (iv) full dates of birth; <u>or</u> (v) exact street addresses; (vi) telephone numbers; <u>(vii)</u> (v) names of minor children; <u>(viii) names of children's schools; (ix) names of employers or (x) other information that would identify a person whose identity should not be revealed (e.g., victim of a sex crime).</u>

(2) The court *sua sponte* or on motion by any person may order a party to remove confidential personal informationConfidential Personal Information from papers or to resubmit a paper with such information redacted; order the clerk to seal the papers or a portion thereof containing confidential personal informationConfidential Personal Information in accordance with rules promulgated by the chief administrator of the courts the requirement of 22 NYCRR § 216.1 that any sealing be no broader than necessary to protect CPI; for good cause permit the inclusion of confidential personal informationConfidential Personal Information in papers; may order a party to file an unredacted copy under seal for *in camera* review or determine that particular information in a particular action is not confidential.

(3) The redaction requirement does not apply to the last four digits of the relevant account number(s), if any, in an action arising out of a consumer credit transaction, as defined in subdivision (f) of section one hundred five of the civil practice law and rules and in such an action in the event the defendant appears and denies responsibility for the identified account, the plaintiff may without leave of court amend his or her pleading to add full account or confidential personal informationother Confidential Personal Information by (i) submitting such amended paper to the court on written notice to defendant for *in camera review* or (ii) filing such full account or other confidential personal informationConfidential Personal Information under seal in accordance with rules promulgated by the chief administrator of the courts.

<u>Exhibit B</u>

§ 202.5 Papers Filed in Court

(e) Redaction of Personal Identifying Information. (1) Except in a matrimonial action or a proceeding in surrogate's court or as otherwise provided by law-<u>or</u>, <u>court rule</u>, court order<u>or</u> <u>administrative court directive</u>, and whether or not a sealing order is or has been sought, and where not waived under subdivision 4 of this section, the parties shall omit or redact confidential personal information in papers submitted to the court for filing. For purposes of this rule, confidential personal information means: (i) a social security number; (ii) a date of birth, except a person's year of birth; (iii) a mother's maiden name; (iv) a driver's license number or a non-driver photo identification card number; (<u>viiii</u>) an employee identification number; (<u>viiv</u>) a credit card number; (<u>viiv</u>) an insurance or financial account number; or (<u>viiiv</u>) a computer password [or computer access information]; or (<u>ixviii</u>) [electronic signature data or] unique biometric data.

(2) The court sua sponte or on motion by any person may order a party to remove confidential personal information from papers or to resubmit a paper with such information redacted; order the clerk to seal the papers or a portion thereof containing confidential personal information in accordance with the requirement of 22 NYCRR §216.1 that any sealing must be no broader than necessary to protect the CPI; rules promulgated by the chief administrator of the courts; for good cause permit the inclusion of confidential personal information in papers; or determine that particular information in a particular action is not confidential.

(3) The redaction requirement does not apply to the last four digits of the relevant account number(s), if any, in an action arising out of a consumer credit transaction, as defined in subdivision (f) of section one hundred five of the civil practice law and rules and in such an action in the event the defendant appears and denies responsibility for the identified account, the plaintiff may without leave of court amend his or her pleading to add full account or confidential personal information by (i) submitting such amended paper to the court on written notice to defendant for in camera review or (ii) filing such full account or other confidential personal information under seal in accordance with rules promulgated by the chief administrator of the courts.

(4) A party waives the protection of this rule as to the party's who files his or her own <u>confidential</u> personal identifying information by filing it without redaction and not under sealwaives the protection of this rule as to that confidential personal information in the court <u>proceeding at issue</u>. Such a party may, however, seek the retroactive redaction or sealing of such information.